

Report To: Inverclyde Integration Joint Board **Date:** 14 May 2019

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Partnership (HSCP) **Report No:** IJB/33/2019/LL

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Subject: CHIEF OFFICER'S REPORT

1.0 PURPOSE

- 1.1 The purpose of this report is to brief the Integration Joint Board on activities undertaken across Inverclyde HSCP.

2.0 SUMMARY

- 2.1 The report details a number of updates on work underway across the Health and Social Care Partnership.

3.0 RECOMMENDATION

- 3.1 The Integration Joint Board is asked to note the contents of the report.

Louise Long
Corporate Director (Chief Officer)
Inverclyde HSCP

4.0 BACKGROUND

- 4.1 There are a number of issues or business items that the IJB will want to be aware of and updated on, which do not require a full IJB report, or where progress is being reported which will be followed by a full report. IJB members can, of course, ask that more detailed reports are developed in relation to any of the topics covered.

5.0 BUSINESS ITEMS

5.1 iMatter

Inverclyde HSCP achieved 62% completion, meaning that for the first time we will receive an Inverclyde HSCP specific report. In addition, more teams than ever before will also get a team report. The result demonstrates the commitment to understand and celebrate what is working well in Inverclyde HSCP and what we can improve upon. This includes over 180 staff that completed paper copies, a ten-fold increase - it has been a fabulous HSCP wide effort.

The next stage commenced on 25 March when team reports and the HSCP report will be available.

5.2 Strategic Plan

The Strategic Plan is now a live working document and outlines the HSCP's priorities and commitment to improving outcomes for the people of Inverclyde over the next five years.

Implementation plans for our six Big Actions identified in the strategic plan are now complete. Inverclyde HSCP will be hosting a workshop for Team Leaders, Service Managers, Strategic Planning Group and the Senior Management Team on the morning of Friday 26 April, aimed at identifying what each team can do to help deliver the 6 Big Actions. There have been community events on all 6 big actions to discuss implementation plans. There will be further events throughout the year focused on big actions for all staff. There will be a conference in June to discuss the plan and launch Inverclyde Carers.

5.3 Dash the Splash

Dash the Splash was an event which took place on Friday 22^d March "*Walk a Mile to end Mental Health Stigma*". The event was organised by the Inverclyde Mental Health Reference Group in partnership with Inverclyde Health Improvement Team and See Me. The aim of the event was to develop greater engagement with the issue of mental health stigma in the community, something that previous consultation events had highlighted as a significant issue the community faces. From this event it is hoping to develop further anti stigma activities in the area and develop a network of people addressing stigma.

Going forward the mental health reference group will use the event as a platform to address mental health stigma in the community, developing the idea that the Walk could be an annual event and raising the issue of mental health stigma in forums across the health and social care partnership.

5.4 Digital

Inverclyde HSCP has established a Digital Group to consider and make recommendations for change in relation to maximising the use of digital services. The HSCP Strategic Plan outlines *Our Big Actions* which places a focus on Inverclyde's people and communities and how services will support those who are vulnerable or in need.

These Big Actions will be delivered over the next 5 years and this group will consider the benefits and opportunities that technology will offer in delivering these. The group will also scope out technology-enabled care and self-management, which will include recording systems for social care, which meet this criteria.

5.5 Update on Accommodation

The HSCP Property Asset Management Plan 2019-2024 has been developed in line with the aims and objectives of both Inverclyde Council and NHS Greater Glasgow and Clyde Asset Management Plans.

Joint working with Services and public sector partners will be crucial to the successful implementation of the Plan.

The overall aim of the Property Asset Management Plan is to ensure that the property assets contribute effectively to service delivery in terms of being fit for purpose, suitable and sustainable.

The plan highlights the links to the HSCP management and reporting structures and the systems which support the management of property.

Cathcart Centre/Wellpark Centre

Cathcart Centre closed its doors on 29 March 2019. All staff and clinics relocated to the Wellpark Centre week beginning 1 April. The closure of Cathcart Centre will release some non-recurring money for essential maintenance work in Inverclyde.

We are currently reviewing all aspects of the current model for delivery of services to people with alcohol and drug use within Inverclyde population including the current HSCP service delivery; 3rd sector delivery and any other delivery by other relevant partners.

5.6 Inverclyde Carers Centre – The One Show

Inverclyde Carers Centre after much negotiating with BBC, were asked to appear in a five minute film on 'The One Show' featuring Jane McCarry, Isa from Still Game, around "Sandwich Carers" - people who look after their children as well as elderly parents. They wanted to highlight the difficulties of being in this role, as well as the support needed and received by this group of people.

Filming was completed on 6 March 2019 and was shown on Monday 11 March. If you missed the episode you can still catch it on the BBC iplayer.

5.7 Scottish Government Visit – Home 1st Approach

On Tuesday 12 March Brian Slater, Head of Partnership Support, Scottish Government visited Inverclyde to discuss the Home 1st approach to health and social care, in particular around our work on hospital discharge.

The basis of the Home 1st approach is that people are supported better and achieve improved outcomes when health and social care is provided in their home or community.

Brian commented that it was 'very helpful to get an understanding of how far you have come and what you did to get there'. There was a clear sense of identity in Inverclyde with everyone working for the partnership.

5.8 Swimming Buddies at Hillend Older Peoples Day Services

Hillend Day Service is proud of our new swimming project for Older People, following on

from our pledge to the Care About Physical Activity programme.

A comment from a 92 year old service user - "You're never too old" to "Enjoy" and "take up past hobbies".

Families have also contacted Hillend to ask:

"If it was true, swimming as part of day services?"

"Amazing...been wanting to do this for years"

"Really helps me with my disabilities, didn't realise how much I can move freely in the water"

When your staff group make it possible for simple things like this happen, overcoming challenges and barriers - this is why we all work in Health and Social Care, as we can make a huge difference to people lives.

5.9 Corporate Parenting

On 3 April Sharon McAlees CSWO hosted a visit by the Independent Care Review Stop Go work stream group members. The visit which included a visits to Kylemore and The View residential children's houses, an opportunity to meet with the Proud 2 Care Group and listen to their experience of care, a presentation on the effectiveness and importance of relationship based practice and a presentation on Inverclyde Birth Ties project and how they support individuals affected by adoption.

The visit was viewed by those who attended as truly inspirational and will be a valuable contribution to the ongoing work Stop Go work stream who endeavour to deliver transformational change across the care system.

6.0 DIRECTIONS

6.1	Direction Required to Council, Health Board or Both	Direction to:	
		1. No Direction Required	X
		2. Inverclyde Council	
		3. NHS Greater Glasgow & Clyde (GG&C)	
		4. Inverclyde Council and NHS GG&C	

7.0 IMPLICATIONS

7.1 **FINANCE** There are no financial implications in this report

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
N/A					

Annually Recurring Costs / (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From	Other Comments
N/A					

LEGAL

7.2 There are no legal issues within this report.

HUMAN RESOURCES

7.3 There are no human resources issues within this report.

EQUALITIES

7.4 There are no equality issues within this report.

Has an Equality Impact Assessment been carried out?

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YES

NO – This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required.

7.5 How does this report address our Equality Outcomes?

Equalities Outcome	Implications
People, including individuals from the above protected characteristic groups, can access HSCP services.	The Strategic Plan 2019-2024 outlines the priorities for all protected characteristic groups to improve their outcomes.
Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.	The Strategic Plan outlines the HSCP's priorities and commitment to improving outcomes for the people of Inverclyde
People with protected characteristics feel safe within their communities.	Not Applicable
People with protected characteristics feel included in the planning and developing of services.	Included in the engagement of the Strategic Plan.
HSCP staff understand the needs of people with different protected characteristic and promote diversity in the work that they do.	Not Applicable
Opportunities to support Learning Disability service users experiencing gender based violence are maximised.	Not Applicable
Positive attitudes towards the resettled refugee community in Inverclyde are promoted.	Not Applicable

7.6 CLINICAL OR CARE GOVERNANCE IMPLICATIONS

The Health and Care Standards and the Staff Governance Standards support and promote the principles of good clinical and care governance.

7.7 NATIONAL WELLBEING OUTCOMES

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	Dash the Splash supports and empowers people to improve their

	own mental health
People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community	Swimming Buddies, Older People's Day Care contributes to people living independently as possible.
People who use health and social care services have positive experiences of those services, and have their dignity respected.	Swimming Buddies, Older People's Day Care provides a positive experience for older people who use the service and respect their dignity.
Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	Not applicable
Health and social care services contribute to reducing health inequalities.	The Strategic Plan outlines the HSCP's priorities and commitment to improving outcomes and reduce inequalities for the people of Inverclyde.
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	Not Applicable
People using health and social care services are safe from harm.	Not Applicable
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	The iMatters programme captures staff experience, and helps teams identify good practice and improvement actions.
Resources are used effectively in the provision of health and social care services.	Not Applicable

8.0 CONSULTATION

8.1 There are no consultation requirements related to this report.

9.0 BACKGROUND PAPERS

9.1 None.